



PURPOSE: The purpose of the "Training Today Newsletter" is to provide assistance and support for TPAES users submitting PAE applications. We also use this notification to communicate upcoming LTSS initiatives and to describe how those may affect your daily practices. Please forward to staff in your company that complete or submit TennCare (Medicaid) PAEs/PASRRs. This contains vital information for all TPAES users.

Redetermination 2020

Redetermination will begin in **February 2020** for individuals receiving Long-Term Services and Supports (LTSS)- including Nursing Facility services in the CHOICES program. A certain number of members will be mailed a renewal packet each month. The MCOs will send a list of individuals selected for redetermination to your facility each month so please be on the lookout.

Please be mindful of the due dates listed on the renewal packet. If the packet is past due your member will receive a *Failure to Return* letter. It is very important that the packet is returned within the defined time limit. If no packet is received then Medicaid eligibility will be ended.

Four Ways to Renew:

1. TennCare Connect. Visit <https://tenncareconnect.tn.gov> and complete the renewal online. This is the easiest way to complete the process. Log in to your account, search for the member, then click "Renew my Coverage". The TennCare Access Portal (Partner Portal) has been updated to allow for NF partners to submit applications, renew information, and upload requested documents. You will be trained on this new functionality (including how to apply, renew and upload documents) in the TennCare Access Portal by TennCare.
2. Call TennCare Connect for free at 855-259-0701 to renew over the phone.
3. Mail the completed and signed Renewal Packet to:
TennCare Connect
P.O. Box 305240
Nashville, TN 37230-5240
4. Fax the completed and signed Renewal Packet to: 855-315-0669. Be sure to keep the confirmation page that shows fax was received at TennCare.

IMPORTANT Changes:

Blank packets **WILL NOT** be available or accepted. If you require a new packet, please reach out to TennCare Connect.

If you have questions regarding the redetermination process, please reach out to TennCare at ltss.redeterminations@tn.gov

To read the *LTSS Eligibility Redetermination Memo NF 1.15.2020* in its entirety, visit:
<https://www.tn.gov/tenncare/long-term-services-supports/partners-program-updates.html>

QuILTSS Submission Memo Sent January 7th:

This memo provides information related to submitting Quilts #12. All submissions: 1. NRC Measure: Satisfaction and Quality of Life 2. Consistent Staff Assignment 3. Staff Retention, and Bonus Points (with the exception of 4. Staff Training) **are due to TennCare via Formstack on Friday, January 31, 2020 at 11:59PM CT.** https://stateoftennessee.formstack.com/forms/nf_quiltss_12

All submission tools (with the exception of Staff Training) have been uploaded to the TennCare website.

For the NRC Measures: Satisfaction and Quality of Life, use the [NRC Survey Distribution Tracking Tool](#).

For Consistent Staff Assignment, use the [Consistent Assignment Tracking Tool](#).

For Staff Retention, use the [QuILTSS Staff Roster](#).

The Staff Training Submission is not due until **Feb. 21st, 2020**. Facilities have been informed about extension of the submission deadline from Feb 14th to Feb 21st via memo issued on Jan 27th 2020. You can access the memo [here](#). An additional memo will be sent with instruction on how to submit this information.

To read all memos related to NF QuILTSS in its entirety visit: <https://www.tn.gov/tenncare/long-term-services-supports/value-based-purchasing.html>

